## **SECTION 1**

# GENERAL INFORMATION



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#### INTRODUCTION

This manual has been prepared for your use in servicing Sub-Zero 700 Series units. Included are helpful facts on service, troubleshooting, specifications and parts information.

It is important that you familiarize yourself with the product as much as possible before initiating any maintenance, troubleshooting or repairs.

**IMPORTANT:** Always refer to the 700 Series Parts Price List Book for any parts that have been superceded by serial number.

The model and serial number tag is located above the top left drawer slide assembly. Always have this information available when ordering parts. We encourage you to review this manual and get acquainted with the information. If you should have any questions regarding this equipment, please contact:

> Sub-Zero Freezer Co., Inc. Service Department PO Box 44130 Madison, WI 53744-4130 1-800-222-7820 or 1-800-919-8324

Technical Assistance Facsimile 608-271-5692

Parts/Warranty Claims Facsimile 608-271-0704

Office Hours 7:00 AM to 7:00 PM Central Time Monday - Friday

This manual is designed to be used by Authorized Service Personnel only. Sub-Zero Freezer Co., Inc. assumes no responsibility for any repairs made on Sub-Zero refrigeration units by anyone other than Authorized Service Technicians.



#### IMPORTANT SAFETY INFORMATION

At right are the Product Safety Labels used in this manual. The "Signal Words" used are WARNING or CAUTION.

Below the Product Safety Labels is a description of the precautions to be taken when the signal word is observed.

When reviewing this manual, please note these different safety labels places in areas where awareness of personal safety and product safety should be taken.

#### **▲WARNING**

Indicates that hazards or unsafe practices could result in severe personal injury or death.

#### **A** CAUTION

Indicates hazards or unsafe practices could result in minor personal injury or product and/or property damage.